



Enrich Your Job and Boost HCAHPS Scores Research & Team Resources

2. Filling In and Between the Gaps in My Brain

Team Huddle Question:

Surgical Staff: How can we improve our use of checklists to prevent patient harm?

Other Staff: Where would a checklist be beneficial in our area? Brainstorm the steps and compare your list with others on your team. Make a plan to implement a simple checklist in at least one area.

Research:

Provonost P, Vohr E. *Safe Patients, Smart Hospitals: How One Doctor's Checklist Can Help Us Change Health Care from the Inside Out*. New York, NY: Hudson Street Press; 2010:31-35. Story used with permission.

Haynes AB, Weisner TG, Berry WR, et al. A surgical safety checklist to reduce morbidity and mortality in global population. *New England Journal of Medicine*. 2009;360:491-499.

Gawande A. *The Checklist Manifesto: How to Get Things Right*. New York, NY: Metropolitan Books; 2009.

Hofheinz E. Checklists cut death rates by 47%. Orthopedics This Week Web site. <http://ryortho.com/2013/08/cms-wants-more-tender-loving-care-simulation-or-hands-on-bioskills-checklists-cut-death-rates-47-marketing-101-for-surgeons/>. Published August 20, 2013. Accessed May 13, 2015.

Feldscher K. Surgical safety checklist, paired with training, lowers complications after high-risk operations. Harvard School of Public Health News Web site. <http://www.hsph.harvard.edu/news/features/ellner-surgical-safety-checklist-and-training-lowers-complications/>. Published February 7, 2013. Accessed May 13, 2015.