



Enrich Your Job and Boost HCAHPS Scores Research & Team Resources

20. I am more than an i-Patient

Team Huddle Question: Let's apply the Golden Minute idea in our jobs today. Whether with a patient, co-worker, or guest, start the visit completely technology or equipment free.

At the end of your shift, share one interaction that was more productive/helpful/informative as a result of not engaging technology or using equipment immediately.

Research:

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Alkureishi M, Lee W, Farnan J, Arora V. Breaking away from the iPatient to care for the real patient: implementing a patient-centered EMR use curriculum. *MedEdPORTAL Publications*. 2014. <https://www.mededportal.org/publication/9953>. Published November 20, 2014. Accessed May 14, 2015.

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Frankel R, Altschuler A, George S, et al. Effects of exam-room computing on clinician-patient communication. *Journal of General Internal Medicine*. 2005;20(8):677-682. doi:10.1111/j.1525-1497.2005.0163.x.

Ventres W, Kooienga S, Vuckovic N, Marlin R, Nygren P, Stewart V. Physicians, patients, and the electronic health record: an ethnographic analysis. *Annals of Family Medicine*. 2006;4(2):124-131. doi:10.1370/afm.425.