



Enrich Your Job and Boost HCAHPS Scores Research & Team Resources

6. I've Just Fallen Down and I Can't Get Back Up

Team Huddle Question:

Clinical Staff Question: How are we doing in our unit with patient falls? (The team leader/manager should share stats.) Based on today's lesson, let's brainstorm ways we can reduce our patient falls.

At the end of your shift, share one thing you did to reduce the risk of patients falling.

Non-Clinical Staff Challenge: Today, smile at your patients and ask them before you leave if there is anything else you can do for them.

Research:

Best practices for falls reduction: a practical guide. *American Nurse Today*. 2011;6(3)(suppl). <http://www.americannursetoday.com/special-supplement-to-american-nurse-today-best-practices-for-falls-reduction-a-practical-guide/>. Published March 2011. Accessed May 13, 2015.

Butcher L. The no-fall zone: nobody can prevent all patient falls, but hospitals are significantly reducing the ones they can. Hospital & Health Networks Web site. http://www.hhnmag.com/display/HHN-news-article.dhtml?dcrPath=/templatedata/HF_Common/NewsArticle/data/HHN/Magazine/2013/Jun/0613HHN_coverstory. Published June 1, 2013. Accessed May 13, 2015.

Cleveland Clinic's Public Domain Videos on Patient Care:

- Cleveland Clinic. Empathy: the human connection to patient care [video]. *YouTube*. https://www.youtube.com/watch?v=cDDWvj_q-o8. Published February 27, 2013. Accessed May 13, 2015.

- Cleveland Clinic. Cleveland Clinic's empathy series continues -- Patients: afraid and vulnerable [video]. *YouTube*. <https://www.youtube.com/watch?v=1e1JxPCDme4>. Published February 26, 2014. Accessed May 13, 2015.