



Enrich Your Job and Boost HCAHPS Scores Research & Team Resources

17. Round and Round We Go

Team Huddle Question: What do you think about the “No Passing Zone” idea from today’s lesson? When you walk by a room with a call light on, stop – don’t pass. Wash your hands and ask what the patient needs.

At the end of your shift, share how the patient responded when you stopped and “no passed”? How did you feel about helping the patient?

Research:

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