



## Enrich Your Job and Boost HCAHPS Scores Research & Team Resources

### 5. Hand Wringing or Hand Washing

Team Huddle Question:

**Clinical Staff Question:** Today's lesson was on washing our hands every time, no excuses! What code word can we use to signal the need for a co-worker to wash? (You need to engage medical staff in this discussion).

**Non-Clinical Staff Question:** How can we support our clinical staff with hand hygiene?

Research:

McCall B. Hospital-acquired infections quadruple ICU mortality. *Medscape Medical News*. April 13, 2012. <http://www.medscape.com/viewarticle/762031>. Accessed May 13, 2015.

Goldhill D. How American health care killed my father. *The Atlantic*. September 2009. <http://www.theatlantic.com/magazine/archive/2009/09/how-american-health-care-killed-my-father/307617/>. Accessed May 13, 2015.

Castillo DJ. A helping hand: continuing improvement in hand hygiene. KevinMD.com: Social Media's Leading Physician Voice Blog. <http://www.kevinmd.com/blog/2015/03/helping-hand-continuing-improvement-hand-hygiene.html>. Published March 4, 2015. Accessed May 13, 2015.

Sustaining and spreading improvement in hand hygiene compliance. *The Joint Commission Journal on Quality and Patient Safety*. 2015;41(1). [http://www.jointcommission.org/assets/1/18/JQPS\\_1\\_15.pdf](http://www.jointcommission.org/assets/1/18/JQPS_1_15.pdf). Accessed May 13, 2015.